

LANGUAGE ACCESS PLAN

A Limited English Proficiency (LEP) individual is one who does not speak English as their primary language and has a limited ability to speak, read, write, or understand English. The City of Hazard has developed this Language Access Plan to ensure that LEP individuals are provided meaningful access to City of Hazard programs, benefits, activities and services.

According to the 2022 American Community Survey conducted by the United States Census Bureau, the population of the City of Hazard is 5,236. Additionally, approximately 2.7%, or 141 persons) of the City of Hazard population speaks a language other than English at Home. Of the other languages spoken, Spanish and Asian-Pacific-Islander were the most frequent spoken with Spanish being at 1% and Asian-Pacific-Islander being at 0.9%.

The City of Hazard understands the importance of and is committed to providing language assistance to persons with Limited English Proficiency upon request. Further, the City of Hazard will train staff and provide staff with resources to assist with providing language assistance upon request.

Language Access Complaint

An individual may file a complaint with the City of Hazard Non-Discrimination Coordinator if you believe you have been denied benefits of this Policy. You must file your complaint within 90 days of the alleged denial. You must file a written complaint to the following address:

**Non-Discrimination Coordinator
City Manager
City of Hazard
P.O. Box 420
700 Main Street
Hazard, KY 41702
Email: tony.eversole@hazardky.gov
Phone: (606) 436-3171**

List of Formal Interpreters (for any language if necessary and cost is not prohibitive):

- Catholic Charities of Louisville
 - Main Office
 - 2911 S Fourth St., Louisville
 - (502) 637-9786

- Migration and Refugee Services
 - 2220 W. Market St., Louisville
 - (502) 636-9263

- Sister Visitor Center
 - 2235 W. Market St., Louisville
 - (502) 776-0155
- languages@archlou.org
- <https://cclou.org/language-services>

- The International Center of Kentucky
 - Bowling Green – (270) 781-8336
 - Owensboro – (270) 683-3423
 - <http://icofky.org>

- Central Kentucky Interpreter Referral
 - Lexington, Richmond, and Eastern Counties – (859) 236-9248
 - Danville, and All Other Counties – (859) 236-9888
 - <http://www.ckira.org>

- Language Line Solutions
 - (800) 752-6096
 - <http://www.languageline.com>